

About Us

Reflex Vehicle Hire are one of the UK's fastest growing, Top 1000 Companies to inspire Britain and Europe. With a fleet of over 5,700 vehicles and 85 plus employees operating from a 4-acre base at Loughborough, just a few minutes from the town centre and 15 minutes walk from the train station.

Our Award-Winning Duty of Care package sets us apart from other commercial vehicle rental companies. We are the only rental business to hold the FTA Van Excellence Accreditation. Reflex also hold accreditations in ISO 9001, 14001 and 45001.

Job Description

We are looking for a talented Mobile Vehicle Technician to join the team, who is customer service focused with a strong commercial background who will provide first line maintenance support to our fleet and customers, customer satisfaction and communications skills will be vital in ensuring our first class service is upheld.

The successful candidate will become a reference point for customers and colleagues alike, providing first responder support to our fleet whilst sharing their technical knowledge with the wider business, you will be a key stakeholder in providing first class service to our customers whilst leading the business forward with an efficient, cost effective maintenance approach.

This role will be suited to an individual with automotive maintenance experience and a thirst to solve mechanical and technical breakdowns, within a fast-paced everchanging environment, have good organisation skills and the drive to work hard within an incredibly varied role.

This is a fantastic opportunity for an individual who is looking for a career path within a highly successful growing business.

The role includes but is not limited to:

- Directly reporting to the Head of Fleet Maintenance and supported by our Field Service Controller team.
 - Responsible for on road vehicle scheduled maintenance, Diagnosis and defect resolution.
 - Knowledgeable of Mercedes Benz, Ford, Toyota, Peugeot, Renault LCV's and Cars.
 - Experience in fault diagnosis both mechanical and electrical.
 - Minimum 2 years' experience working within a Vehicle Maintenance.
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Experience

- Qualified to NVQ Level 3 Vehicle Maintenance and Repair.
 - Have at least 2 years' experience at NVQ level 3.
 - Strong customer service and communication skills
 - Ability to work alone, organise workload and communicate with the wider business.
 - Experience in fault diagnosis both mechanical and electrical
 - A Van equipped with racking, tool storage and diagnostic equipment will be provided but own tools are required.
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Job Offering

Salary: £35,500 + bonuses per annum

Contract: Full Time

Hours: 45 per week, Authorised overtime

Holidays: 25 + Bank Holidays

Reporting to: Head of Fleet Maintenance

Extra:

- Company pension

- Life insurance

- Sick Pay

- Wellness programme